

SOUTH WAIRARAPA DISTRICT COUNCIL

22 APRIL 2015

AGENDA ITEM E2

INFRASTRUCTURE AND SERVICES GROUP REPORT

Purpose of report

To update Councillors on the Infrastructure and Services Group activities.

Recommendations

Officers recommend that the Council:

1. *Receive the information.*

1. Group Manager highlights

The feedback from GWRC on the Martinborough WWTP consent has been encouraging with the officer's report released to SWDC on 8 April 2015. The hearing is planned for the first week in June and expected to go for two days. There will be some discussion around length of term and conditions but the general science and concepts seem to be well accepted.

Effort has been spent in the development and finalisation of the council infrastructure strategy for the next 30 years with numerous iterations having been required.

The auditor's visits also kept staff busy with questions around the long term plan, asset renewals and service levels. This process is getting more streamlined with time and repetition.

The end of summer sees the closing of the pools with patronage up over the period. Also projects in roading, bridging and amenities coming to a close such as reinforcing for the columbarium walls, reseals and rehabilitation of roads.

Subjectively it was noted that the customer service SMS system is working well and that the department is meeting all the demands in this area.

2. Water supply

SERVICE LEVEL – Council provides reliable and safe drinking water supplies. Water provided is safe to drink and there is adequate water for urban firefighting.

2.1 Key Performance Indicators

WATER SUPPLY KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Compliance with resource consent conditions/water permit conditions to "mainly complying" or better	95%		Council provides annual report to Greater Wellington for water supply consents. The compliance reports are available to Council Sept/Oct yearly.
Water supply systems comply with Ministry of Health Bacteriological Drinking Water Standards guidelines 2000**	95%		Ministry of Health supplies Council with compliance reports 6 months after year end. Reports apply to previous year.
Ratepayers and residents satisfied with level of service for water	75%	60%	NRB Survey 2013
Urgent (dirty, cloudy, smelly, or bad tasting water or no water at all) requests for service responded to within 1 day	95%		CEMs and drinking water complaints. Officer to complete
Fire hydrants tested annually that meet NZ Fire Service Code of Practice	100%	33% per year	There is a requirement of testing all Council hydrants over a 5 year period - The costs to this will be about \$20 per test. Requirements will be 40 hydrants over 3 towns annually = 120. x \$20 = \$2400 annually to meet the required amount of testing

2.2 Services

2.2.1 Water supply capital improvements Featherston

Contract documents are near completion with tenders expected to be called for the first stage of the work in May. The first stage of work requires the supply and installation of the new bore pumps, associated pipework and the new pipeline to the plant.

2.3 Water treatment plants

The Greytown, Martinborough, Featherston and Lake Ferry wastewater treatment plants operated routinely throughout March. Heavy holiday demand has now reduced to nearly average daily demand with the recent rain fall.

Sprinkler restrictions remain in place for all supplies but will be lifted in the near future once river levels return to normal for time of year.

Daily community consumption since late December 2014 is appended for information.

2.4 Water reticulation

There were 23 reticulation repairs reported and rectified during the period.

2.5 Water races

Routine monthly inspections and blockage clearing of the water race network has been performed by council contractors, City Care Ltd, to maintain satisfactory flows. There were three reported accounts for blockage clearing or no water flow for the Moroa and Longwood network over the period.

Low flows in the source rivers for both systems have triggered the reduced take resource consent requirement and this remains in place until river flows return to normal for time of year.

3. Waste water

SERVICE LEVEL – Council provides waste water services that effectively collect and dispose of waste water. Waste water does not create any smells, spill or health issues and causes minimal impact on the natural environment.

3.1 Key Performance Indicators

WASTE WATER KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Number of blockages per 1000 connections	10		
Ratepayers and residents satisfaction with waste water services	70%	60%	NRB Survey 2013
% of resource consent conditions complied with to mainly complying or better**	90%		Council provides annual report to Greater Wellington for water supply consents. The compliance reports are available to Council Sept/Oct yearly.
Proportion of urgent waste water service requests responded to within 6 hours of notification	95%		

3.2 Resource consent acquisition progress report

The tabular programme as submitted last month remains in place although the timeline for the Featherston process has yet to be confirmed. This is because Council has asked for an extension of time to enable lodgement just before Christmas this year with notification to follow early 2016.

	Current programme (@Jan15)	Proposed new programme
Martinborough WWTP		
Draft Evidence to GWRC	20/01/15	20/03/15
42A Report from GW	11/02/15	10/04/15
Final Evidence	27/02/15	24/04/15
GW Response/technical evidence	06/03/15	8/05/15
Hearing	18 & 19 March 2015	3rd & 4th (+5th) June 2015
Greytown WWTP		
Draft Evidence to GWRC	27/03/15	29/07/15
42A Report from GW	24/04/15	28/08/15
Final Evidence	15/05/15	04/09/15
GW Response/technical evidence	05/06/15	18/09/15
Hearing	24-26 June 2015	Week of 28 September 2015
Featherston WWTP		
Supplementary consent applications, Descriptions, and AEE's	N/A	November 6 2015
Notification period	N/A	Nov 11 –Dec 9 2015
Draft Evidence to GWRC		5/02/2016
42A Report from GW	24/04/15	12/02/16
Final Evidence	15/05/15	19/02/16
GW Response/technical evidence	05/06/15	26/02/16
Hearing	24-26 June 2015	Week of 13 March 2016

3.3 Waste water treatment plants

The Greytown, Martinborough, Featherston and Lake Ferry waste water treatment plants operated routinely over the period.

Normal monitoring for flow and compliance reporting continued throughout the period.

3.4 Waste water reticulation

There were six pipeline blockages reported during the period.

4. Storm water drainage

SERVICE LEVEL – Stormwater drains are well operated and maintained by the Council.

4.1 Key Performance Indicators

STORM WATER DRAINAGE KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
% of ratepayers and residents satisfied with stormwater drains	50%	54%	NRB Survey 2013
% of urgent (any blockage causing extensive flooding of buildings or other serious flooding) requests for service responded to within 5 hours	90%		

No storm-water issues to report with the extended dry weather.

5. Solid waste management

SERVICE LEVEL – Recycling stations are accessible and maintained. Refuse and recycling collection services are provided and waste minimisation actively promoted.

5.1 Key Performance Indicators

WASTE MANAGEMENT KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Number of communities with recycling centres	6	6	Recycling centres at Greytown, Featherston, Martinborough, Pirinoa, Tukurumuri and Hinakura.
Volume of waste disposed out of district	Decreasing by 2.5%	30.4%	
% of ratepayers and residents satisfied with the level of service	90%	66%	NRB Survey 2013

5.2 Waste management

The contracted kerbside collection and transfer station services were delivered routinely over the district throughout March and April.

6. Land transport

SERVICE LEVEL – Roads are maintained to ensure they are safe and comfortable to travel on. Footpaths can be safely used to get around town.

6.1 Key Performance Indicators

LAND TRANSPORT KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Using the RAMM measurement system, average smooth travel exposure on urban roads to be 85%	95%		

LAND TRANSPORT KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
and rural roads 95% with maximum variation of 5%			
Ratepayers and residents fairly/very satisfied with the roads	82%	75%	NRB Survey 2013
(20km ± 10% variation) sealed roads are resealed each year subject to availability of NZTA subsidy	100%		
The pavement condition index as measured by the NZTA pavement integrity index	95%		
The number of crashes causing injuries is reduced	Group and control average		
Ratepayers and residents are satisfied with footpaths in the district	70%	66%	NRB Survey 2013
Availability of footpaths on at least one side of the road down the whole street	90%		

6.2 Roothing maintenance – Fulton Hogan

The last month sealed pavement repairs along Western Lake Road and White Rock Road at Whakapuni Hill have been undertaken. For the first time in 3 years Whakapuni Hill is sealed.

Moroa Road has had unsealed pavement renewal for the entire unsealed length between Battersea Road and No 1 Line. Additional sites have been programmed on Tora Road.

The prolonged dry period has meant that the maintenance of unsealed pavement has been limited and on a need basis, and also managing the need to be reactive when the settled weather breaks.

Spraying of roadside posts, signs and bridge ends has commenced and the second rural berm mowing has been programmed.

Highcut trimming of overhanging trees around Greytown has commenced.

Fulton Hogan's monthly audit and cyclic activities is done on a monthly basis and their performance is charted below.



6.3 Reseals -Higgins

The original reseal programme is complete and within budget. Two additional sites are being identified and designed on Cape Palliser Road (SPR) to meet the budget allocation.

6.4 Road rehabilitation and seal extension – Fulton Hogan

Bidwills Cutting Road and Papawai Road sites have been completed. Work is progressing on Cape Palliser Road and Te Muna seal extension which are due for completion in early May 2015.

6.5 Bridge maintenance – Higgins

A contract has been awarded to Higgins for abutment, concrete and steel works on nine bridges within the district. The roads where works are programmed are Western Lake Road, Cape Palliser Road, Haurangi Road, Hinekura Road, Moeraki Road and Bush Gully Road. Works are expected to be completed in May 2015.

7. Amenities

SERVICE LEVEL – Parks and reserves enhance the quality of life in our communities. Our playgrounds are safe and enjoyed by the community. Clean safe public swimming pools can be accessed in the District. Provision of some low cost housing for the elderly (or in line with Council policy) in each town. Well maintained hall facilities that are available for the public to book. Public toilets are convenient, clean and safe. There is a wide range of library stock including up to date material.

7.1 Key Performance Indicators

AMENITIES KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULTS	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Users satisfied with parks and reserves	90%	95%	NRB Survey 2013
Ratepayers and residents are satisfied with Council playgrounds	75%	94%	NRB Survey 2013
Council playground equipment that meets national standards	95%		
Council pools comply with NZ swimming pool water testing standards	95%		
Ratepayers and residents satisfaction with Council swimming pools	70%	78%	NRB Survey 2013
Occupancy of pensioner housing	97%		
Ratepayers and residents satisfied with town halls use	77%	84%	NRB Survey 2013
Ratepayers and residents satisfied with public toilet facilities	60%	95%	NRB Survey 2013
Taking programmes out into the community and providing a wide variety of programmes in the library	>3 per library		
Ratepayers and residents satisfied with libraries	97%	87%	NRB Survey 2013

7.2 Parks and reserves

7.2.1 Soldiers Memorial Park

Soldiers Memorial Park hosted the ANZ Young Farmers Regional Finals on the 21 March 2015. The event was largely arranged through the cricket club. The event went well; the grounds were left with a few minor issues that have been dealt with direct between Council and NZ Young Farmers.

The new car park along Kuratawhiti Street underneath the lime trees has now been completed. This will be well received by the winter sport teams.



7.2.2 Featherston Playground

The upgrade to the Featherston playground is almost complete, with two new swings and a rocker installed and an upgrade to the bark soft-fall areas. Two of the new pieces of equipment, a swing and the rocker, are designed for “big kids” and can be used by youth and adults. We hope this will reduce the damage done to equipment intended for smaller children, as well as providing some fun for the bigger kids.



Picture below: The frame for the teenage/adult swing set being installed.



7.2.3 Mowing

All mowing has resumed now after the mowing ban.

7.2.4 Ngawi

In the last report, dated 11 March, Council officers reported the Ngawi public toilet water tanks had been filled four times since Christmas. The tanks have since then had to be filled a fifth time over Easter weekend. On advice from the Residents' Association, Council officers have made the decision to remove all taps on the outside of the building and will also be removing flowing water in the bathroom and installing hand sanitiser units. This will prevent people filling water tanks for campervans, which is known to be the cause of the high volume water use.

7.3 Properties

7.3.1. ANZAC Hall

The Anzac Hall refurbishment is well under way. Most of the new roof has been completed with one last section remaining to be done after the building repairs to the clerestory. This will be done over the next few weeks. The repainting/revarnishing of the interior is largely complete and the Kiwi Hall and Supper Room floors have been stripped ready for new polyurethane.

7.4 Pensioner housing

There are five applicants on the waitlist for Martinborough, four for Greytown and eight for Featherston.

Flat inspections were carried out at the end of March. Minor repairs and maintenance have been addressed.

7.4.1. Cicely Martin

An access ramp was installed out the front of Flat 2 to give the tenant, who is now wheelchair dependent, better access to his flat.



7.5 Cemeteries

7.5.1. Featherston

There were two ashes burials in March. A new burial beam has been installed in block 1a.

7.5.2. Greytown

There was one burial in March.

7.5.3. Martinborough

There were no burials in March. The rebuild of the Services ashes wall and ashes wall 3 has begun. Contractors are doing their best to have the Services Wall rebuilt in time for ashes and plaques to be replaced by ANZAC day. A new burial beam has been installed in block 6.

7.6 Swimming Pools

7.6.1. Pool Statistics

Swimmer numbers for all pools February 2015

	Greytown	Featherston	Martinborough
February swimmer numbers	1067	342	747
Concessions as %age of total swimmers	33%	30%	38%
Peak day	8/02/2015: 176	28/02/2015: 60	8/02/2015: 97
Number of unattended days (no swimmers)	1	2	0

The statistics table for February 2014 has been included below to compare the same time last year. We can see that swimmer numbers for February were down on last year at Greytown and Martinborough Pools and slightly up for Featherston. Council staff heard rumours about the Greytown pool being too warm, so perhaps there was some truth to this and people were heading to the river!

Swimmer numbers for all pools February 2014

	Greytown	Featherston	Martinborough
February swimmer numbers	1228	338	823
Concessions as %age of total swimmers	47%	19%	37%
Peak day	16/02/2014:153	16/02/2014:53	20/02/2014:99
Number of unattended days	1	3	1

Swimmer numbers for all pools March 2015

	Greytown	Featherston	Martinborough
March swimmer numbers (Greytown season extend until 29 March, other pools finished 15 March)	496	195	529
Concessions as %age of total swimmers	43%	41%	43%
Peak day	1/3/2015: 118	1/3/2015: 57	3/3/2015: 85
Number of unattended days (no swimmers)	8 - (all after normal season finish date of 15 March)	2	1

Again the statistics table from last year is included below for comparison. Attendance was up across all three pools for the month of March.

Swimmer numbers for all pools March 2014

	Greytown	Featherston	Martinborough
March swimmer numbers	193	58	224
Concessions as %age of total swimmers	13%	52%	37%
Peak day	2/03/2014 : 55	2/03/2014 : 21	2/03/2014: 33
Number of unattended days	2	7	1

Total Swimmer Numbers for the 2014/15 Season

	Greytown	Featherston	Martinborough	TOTAL
December (incl 30 Nov)	1317	609	1637	3563
January	3905	1140	2721	7766
February	1067	342	907	2316
March	496	195	529	1220
TOTAL	6785	2286	5794	14865

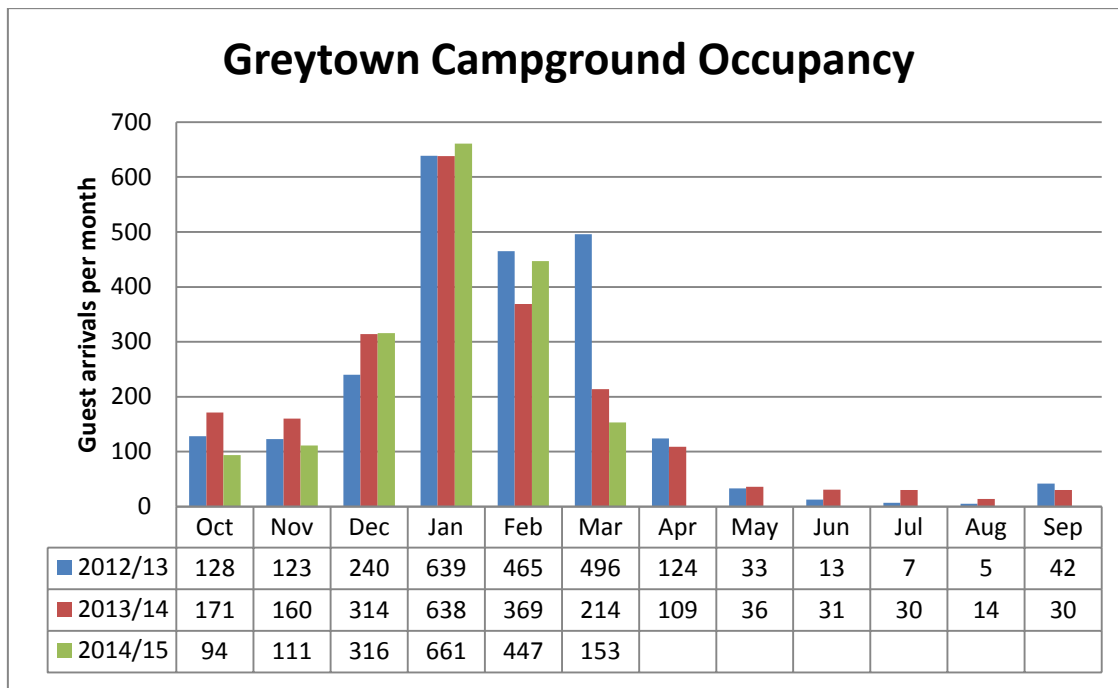
Attendance numbers for the 2014/15 season are up on the 2012/13 season, increasing from 9739 to 14865 swimmers, a difference of 5126 swimmers. Greytown Pool swimmer numbers increased by 61%, Featherston by 26% and Martinborough by 56%. As a result of this revenue was up from \$16,899.30 for the 2013/14 season to \$28,412.80 for the 2014/15 season – a difference of \$11,513.50 which is a 68% increase. Overall, all three pools had very good seasons.

7.6.2. Featherston Pool

Artist Meg Campbell has been working with the Featherston Youth Group to repaint the murals at Featherston pool. The first mural has been completed and a second one will be done later in the year.

7.7 Campgrounds

7.7.1. Greytown campground



Statistics show March 2015 down in guests compared to the last two years. New lessees have been appointed and they took over on 8 April 2015. Ken Ryan and Nina Kyle have positive plans for the future of the campground and Council officers are looking forward to working with them.

7.8 Libraries

7.8.1. Featherston

Featherston library is having craft days for the school holidays – the first week is Minion and Ninja Turtle Crafts and the following week is ice-block stick crafts.



Featherston is also having a competition – every time you borrow some books you can go in the draw to guess the number of lollies in the jar. The nearest guess will win the jar full at the end.

8. Civil defence and emergency management

SERVICE LEVEL – People are prepared for a civil defence emergency.

8.1 Key Performance Indicators

CIVIL DEFENCE AND EMERGENCY MANAGEMENT KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULTS	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Ratepayers and residents are prepared for an emergency	65%		NRB Survey 2013
Regional Civil Defence Emergency Plan developed and implemented	Implemented		

8.2 Wellington Regional Emergency Management Office (WREMO)

8.2.1. Update

Interviews have been conducted (7 in total) for Operational Readiness and Community Resilience roles. Formal offers have been made for both positions with an agreed start date of 20 April 2015. The Community Resilience role will take a little longer due to Easter holiday breaks. The WREMO Duty Officer and Craig Hamilton will continue to be the points of contact.

9. Appendices

Appendix 1 - Monthly water usage

Appendix 2 - Waste exported to Bonny Glen

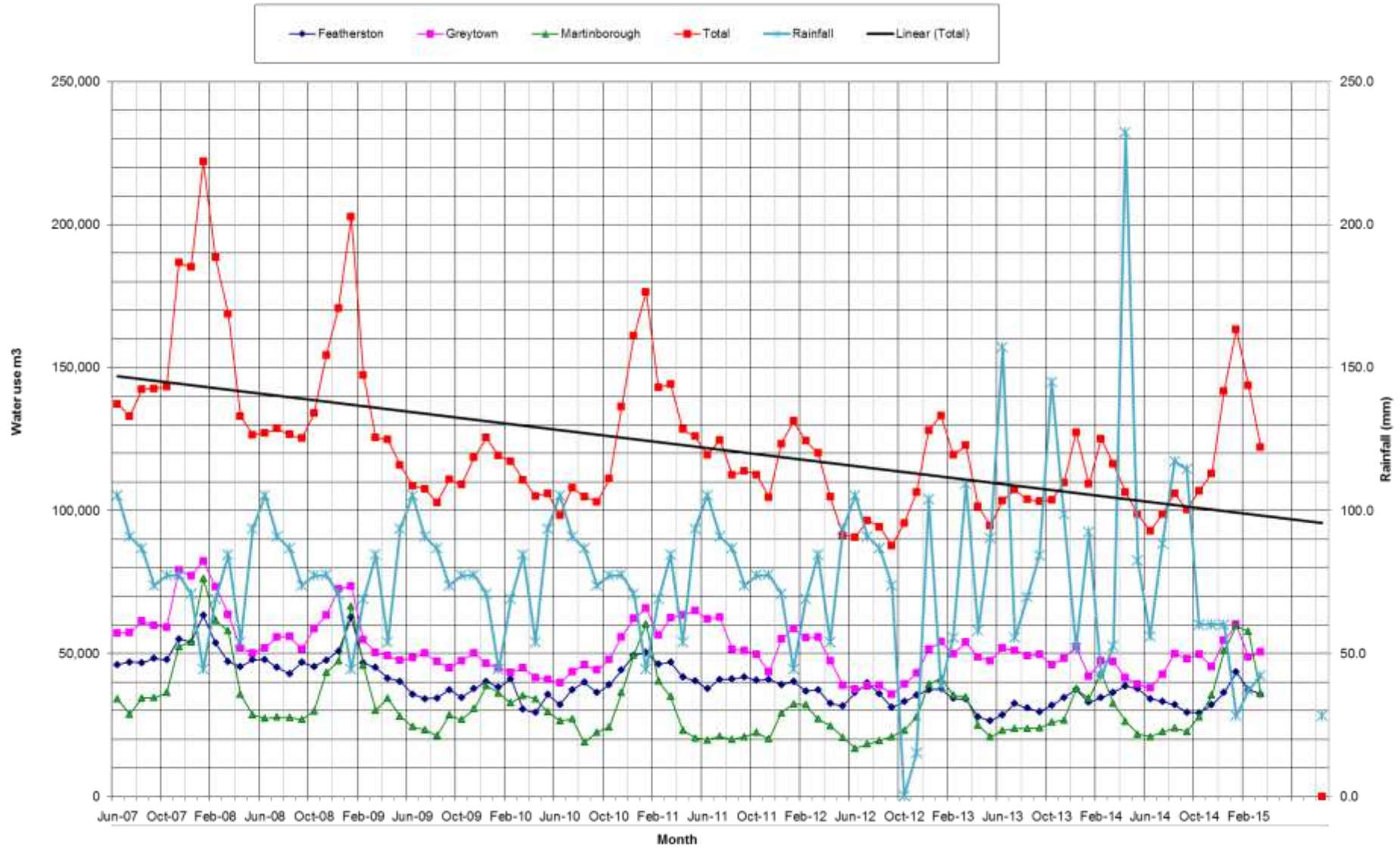
Appendix 3 - Library statistics

Contact Officer: Mark Allingham, Group Manager Infrastructure and Services

Reviewed by: Paul Crimp, Chief Executive Officer

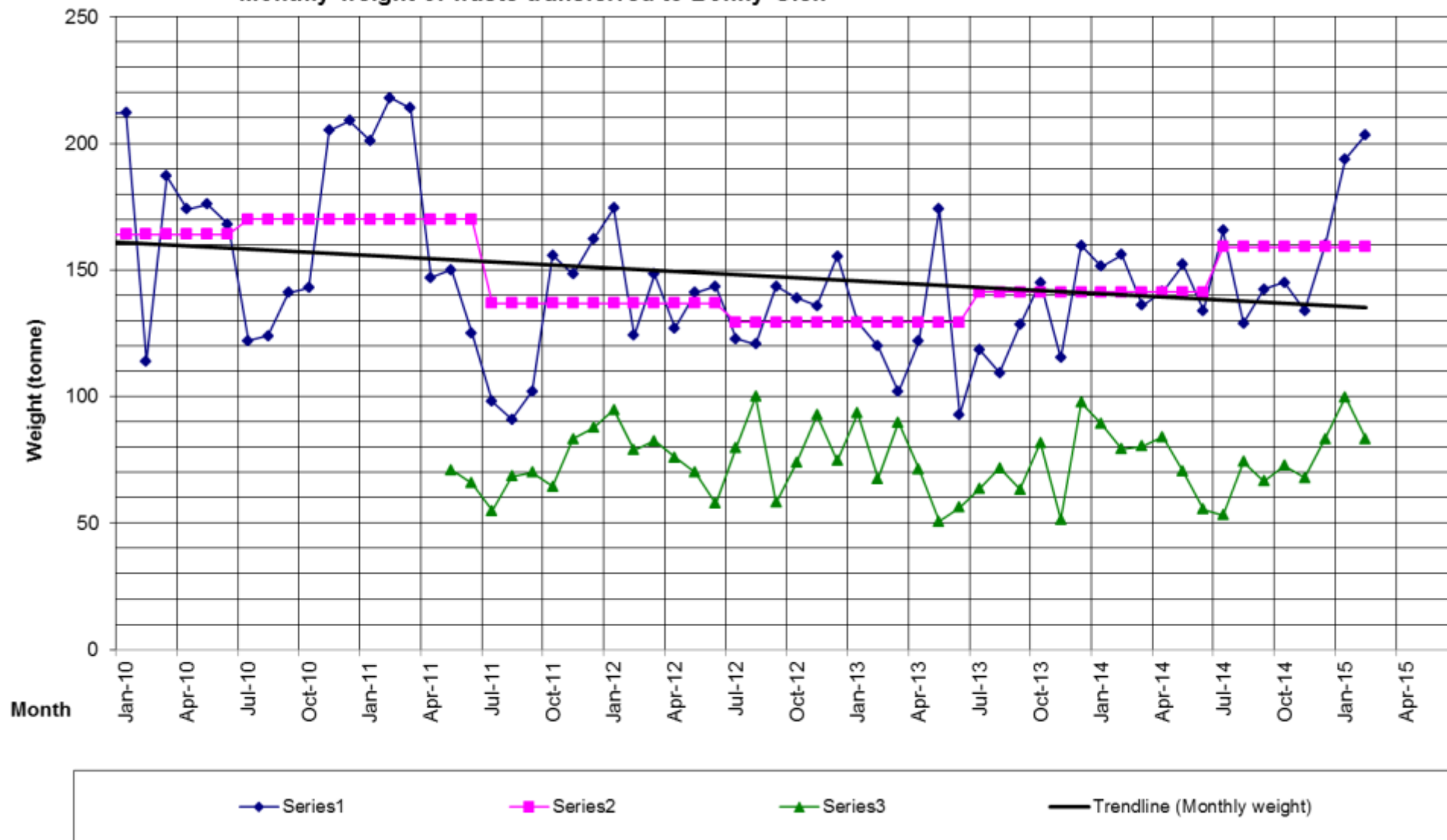
Appendix 1 - Monthly water usage

Water use South Wairarapa District Council



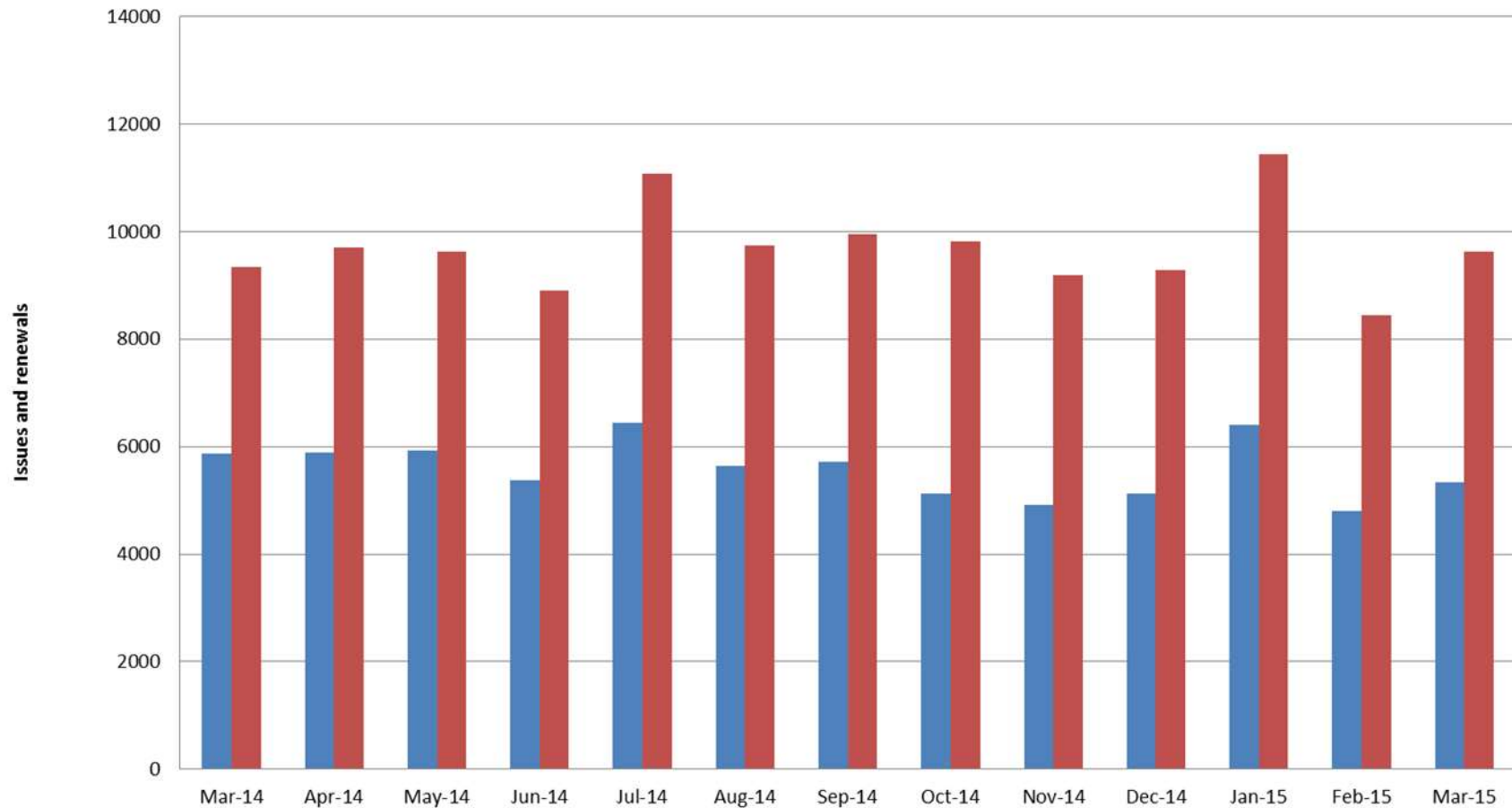
Appendix 2 - Waste Exported to Bonny Glen

Monthly weight of waste transferred to Bonny Glen



Appendix 3 - Library Statistics

Wairarapa Library Service - issues and renewals to March 2015



	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
■ Carterton	5876	5892	5929	5368	6451	5643	5720	5129	4921	5122	6406	4810	5341
■ South Wairarapa	9336	9700	9632	8906	11084	9749	9942	9808	9197	9279	11443	8442	9631

South Wairarapa libraries - issues and renewals to March 2015



	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
■ Featherston	2694	3008	3034	2740	3351	2795	3013	2890	2657	2741	3368	2466	2994
■ Greytown	3681	3313	3193	3045	3949	3717	3669	3583	3195	3302	3958	2834	3206
■ Martinborough	2961	3379	3405	3121	3784	3237	3260	3335	3345	3236	4117	3142	3431